

# Using your PNC Chip and Signature Card is Easy!

- 1 Insert your card into the chip reader with the chip facing up.



- 2 Leave your card in the terminal and follow any prompts on the screen.



- 3 Remove card when prompted, and take your receipt. You may also be asked to provide a signature.



**Your chip transaction is complete!**

# Information about your PNC Chip and Signature Card



A chip card is a credit card that has an encrypted microchip embedded on the front of the plastic to help prevent card cloning. When using your chip card, you will typically be prompted for your signature to authorize transactions.

Your chip card still has a magnetic stripe on the back. If the merchant does not have a chip-enabled merchant terminal, you can swipe the card to complete the transaction.

For more details, visit:

[www.pnc.com/treasurymanagement/chipcards/signature](http://www.pnc.com/treasurymanagement/chipcards/signature)

**PNC's cardholder customer service is available to assist with your card-related questions 24 hours a day, 7 days a week. The phone number for customer service is 1-800-685-4039 for calls made within the U.S. For calls from outside the U.S., the phone number is 1-706-644-3224. These phone numbers are also listed on the back of your PNC card.**

